



NEWSLETTER

January 2026



**You Said,
We Did**



**Practice
Renovations**



**Community
Events**

**Patient Survey
Results**



YOU SAID, WE DID

You wanted more convenient appointments



We're **open on Saturdays** for pre-booked appointments and admin queries!

You wanted us to answer the phone quickly



We are now available by phone at lunchtime, and the average wait is just **2 minutes 47 seconds**.



You wanted to be able to contact us throughout the day...

Online form now open throughout the week, including early mornings and evenings - making it easier for busy families

Online access now available through the NHS app

Most queries automatically get a choice of day/time for an appointment instantly



PRACTICE RENOVATIONS

Some of the most common areas of patient feedback are improving our waiting rooms, and having more face to face appointments available.

We're adding 4 brand new clinical rooms, creating a new admin working space, and refurbishing our waiting rooms to enhance patient comfort.

We expect the building work to be completed in February and can't wait for you to see the results!





COMMUNITY EVENTS & STAFF ACHIEVEMENTS

Fun Stall at Cheadle on the Green

We hosted a stall at Cheadle on the Green to raise money for St. Ann's Hospice. Many enjoyed our 'pin the organs on the patient' game, and together we raised £160.



Patient Coffee Mornings

We host regular coffee mornings for our patients. It's hosted by practice staff, along with community organisations. Keep an eye out for our next one. Everyone is welcome!



Staff Achievements

Our GP trainee, **Dr Amr Helal**, recently passed his training to be a fully qualified GP. He'll continue to work with the practice in 2026 as a GP.

Our Practice Manager **Pete** won the national Practice Manager of the Year Award at a glitzy ceremony in London, in recognition of the changes in the practice over the last 5 years.

We're pleased to say **Hayden**, achieved a distinction in his apprenticeship! He has qualified into a role as PA for practice management.





every day makes a difference

This is to certify that
Cheadle Medical Practice
Has raised an amazing,

£160.50

By fundraising at your Fun stall at Cheadle on the
Green Funday, 2025.

Thank you



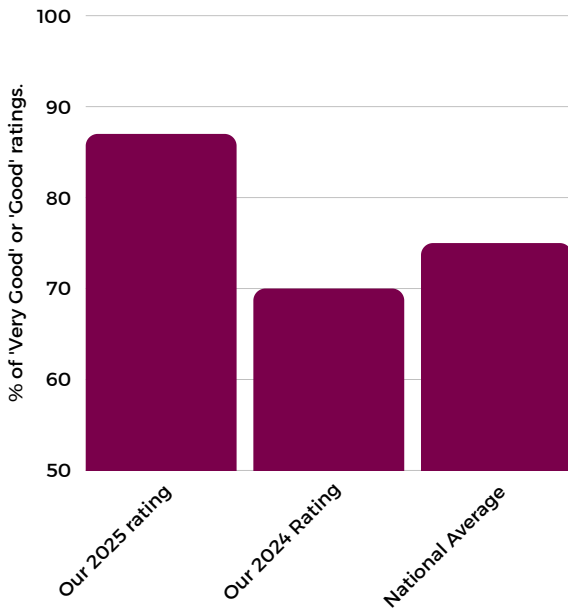
www.sah.org.uk

Registered charity number 258084

We raised
£160.50
for a great cause
during the Fun Stall at
Cheadle on the Green!



PATIENT SURVEY RESULTS



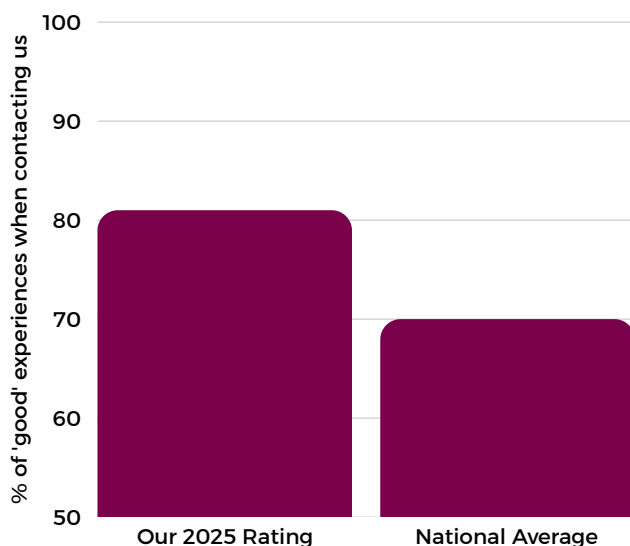
Overall Satisfaction – 86.9% of patients rated their level of satisfaction 'Very Good' or 'Good' - a HUGE increase from this time last year.

The national average is currently 75%, and we aim to get even better in 2026.



Long Term Conditions - 93.1% of patients felt they had the right support from our practice to manage their long term condition.

The national average is 69% - our team are passionate about providing the best care and we are thrilled about this massive achievement.



Contacting the Practice - 81.0% of patients had a 'Very Good' or 'Good' experience of contacting us.

The national average is just below 70%, showing our change of appointment system and focus on reducing wait times is helping make your life easier.



www.cheadlemedical.co.uk

0161 983 9090



Greater Manchester

Get to know where to go

	<p>Pharmacy Minor illnesses and injuries. Can offer some prescription medicine</p>		<p>Urgent care For urgent non-life threatening illness or injury</p>
	<p>Urgent dentist If you don't have a dentist, or your dentist is closed T: 0333 332 3800</p>		<p>GP For illnesses that can be difficult to deal with at home</p>
	<p>NHS 111 Not sure where to go, or you need urgent medical advice, visit 111.nhs.uk or call 111</p>		<p>A&E/999 Serious or life-threatening conditions only</p>